

Dog Name(s): _____

Welcome to the UltiMutt Inn & pet resort



13501 Butternut Road
Burton, Ohio 44021
Tel.: 440.759.9071
Fax: 440.834.4475

email: info@ultimuttinn.com
<http://www.ultimuttinn.com>

For office use only 01/05/12
Client Name _____ ID: _____

the UltiMutt Inn & pet resort



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Hours

Open 7 days a week!

All drop-offs, pick-ups, and tours are made by prescheduled appointment only. Please call us to make an appointment!

We are closed for doggie nap-time between 1-3pm.

Reservation Information

Estimated Drop-off/Pickup Times

Arrival Date: _____	_____ AM/PM
Departure Date: _____	_____ AM/PM

*Please call ahead to confirm dates and times.

If your dog has stayed with us before, has anything changed with his/her feeding routine since his/her last stay with us? (Please circle one) **Yes/No**

If yes, please fill out a new "Feeding/Medications" form!

Would you like group playtime for your dog? **Yes/No**

Additional Services Request

Would you like any additional services for your dog during his/her stay? **Yes/No**

Please check all services requested:

- The UltiMutt Game-Time (your choice of activity for your dog) \$6.00 / 15 minute session
- Leash Walking \$6.00 / 15 minute walk
- Nighttime walks (walks between 7-9 pm) \$12.00 / 15 minute walk
- Flea/tick treatment Price varies
- The UltiMutt Bath & Blow-dry \$18.00 / bath
- Go-Home-Fresh Bath FREE (with 4 night consecutive stay)



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Feeding & Medications

If this is the first time your dog is staying with us or there have been changes to his/her feeding program, please fill out the following:

How often do you feed you pet? _____
Brand of dry dog food? _____
Amount (in cups) per feeding: _____
Brand and amount of moist food, if any? _____

Please list any food sensitivities: _____

Feeding Schedule

AM

PM

Additional instructions (if any):

If your feeding schedule requires more space, please list additional instructions on the back side of the Application Page.

List any necessary medications and/or food supplements: _____

Will they be administered while your dog stays with us (circle one)? Yes / No

List any treat/snack restrictions _____

What sort of a potty schedule is your dog on at home? _____

Is your dog permitted to have rawhide treats (circle one)? Yes / No

Please list any additional instructions regarding your dog's care:



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Rules & Regulations

General

- At The UltiMutt Inn & Pet Resort our guest are our number one priority. We do our utmost to provide the best environment for our guests so that their stay is happy, stress-free and comfortable. We want our guests to look forward to coming back! *We have hours by appointment only for pick-ups and drop-offs.* This ensures our guests privacy and the chance to enjoy The UltiMutt Inn.

Reservations

- *Reservations are required.* See the desk, call us, or email us for reservation arrangements.
- We may require a \$60. non-refundable room deposit (credit card, cash, check) at the time you make your reservation to hold your reservation. If paying by check or cash, your deposit can be applied to your final bill. It is only refundable if you cancel your reservation 7 days or more in advance of your dog's stay (holidays excluded - ask about our holiday reservation policy).
- We understand that plans sometimes can change and your reservation dates will need to be extended. Please have the courtesy to telephone or email us if you will not be picking up on your scheduled date. Please understand that during peak times we operate at full capacity much of the time and are not able to accommodate another boarder without knowing when your pets will be leaving. We welcome stay extensions, with notice.
- Please let us know in advance of your change in plans. If a bath is scheduled, we plan to perform that service on the day of departure so you will need to let us know the change of departure time or date so that your pet's bath is done earlier. All early returns without notice will be charged for the full time reserved.
- The UltiMutt Inn accepts Visa, Mastercard, Discover, debit cards, cash, money orders and personal checks. Fees may be paid upon drop-off or pick-up. A \$25.00 returned-check fee will be incurred for all returned checks.
- If our policies, prices, or hours are not agreeable or not acceptable in your given situation, we would rather you utilize another facility then upset our guests' carefully controlled routine. The UltiMutt Inn & Pet Resort's prices, policies, and hours are not negotiable

Requirements

- All dogs must be non-aggressive, well-socialized with people and with no history of vicious biting, destructiveness or escape behaviors, including digging under, climbing or jumping fences.
- All dogs must be 3 months of age or older and/or have up-to-date and proof of vaccinations (DHLPP, Rabies, Bordetella vaccines).
- All dogs should have an identification tag with either a phone number or address of the owner. We recommend that the tag include the dog's name. All dogs should be on a leash when entering or leaving a building.
- All dogs must be in good health. If your dog had been vomiting, coughing, gagging, sneezing or has diarrhea please call us before coming. Dogs displaying any of these symptoms will not be admitted. Just like children, if one gets sick, they all get sick.
- All guests must be free of fleas and/or on a flea preventative such as Frontline, Advantage, Revolution, etc. Pets showing signs of fleas or ticks will be treated at owner's expense. Please ask at the front desk for pricing.
- The UltiMutt Inn reserves the right to immediately change your dog's type of boarding/daycare if we believe it is necessary to protect the health and well being of your dog, other dogs, or a staff member.
- The UltiMutt Inn cannot guarantee that toys, blankets, or bed will be kept in the same condition as brought in. The UltiMutt Inn is not responsible for lost, stolen or broken items.
- Dog owner understands the risks involved with communal boarding of dogs. Our boarding and daycare dogs at times may play in the yard and inside with other dogs. Although we use discretion in forming play groups, the unpredictable personality of dogs can sometimes lead to injury.

I have read and agree to the information above:

Today's Date: _____ Pet's Name: _____

Signature of Owner: _____

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Agreement & Release

1. In agreement of being permitted to use the services and facilities of The UltiMutt Inn, I/we, the undersigned Owner(s), hereby release, waive, and discharge The UltiMutt Inn, its owners, staff, and volunteers from all liability for any and all loss or damage, and any claim or damages resulting there from, on account of injury, loss, damage, infestation, or disease to my/our pet(s) even injury resulting in death, whether caused by the negligence of The UltiMutt Inn, it's owners, staff or volunteers or otherwise while my/our pet(s) are under the care of The UltiMutt Inn.

2. I/we agree to indemnify The UltiMutt Inn, its owner, staff, and volunteers for any loss, liability, damage, or cost they may incur due to my/our presence or the presence of my/our pet(s) in or upon The UltiMutt Inn premises and while my/our pet(s) is/are under the care of The UltiMutt Inn.

3. I/we hereby assume full responsibility for any harm caused by my/our pet(s) while in or upon The UltiMutt Inn premises and while my/our pet(s) is/are under the care of The UltiMutt Inn. I/we further agree to indemnify The UltiMutt Inn, its owners, staff, and volunteers for any loss, liability, damage, or costs they may incur due to any harm caused by my/our pet(s).

4. I/we expressly agree that this release, waiver, and indemnity agreement is intended to be as broad and inclusive as permitted by the laws of the State of Ohio, and that if any portion thereof is held invalid, it is agreed that the balance shall, notwithstanding, continue in full legal force and effect.

5. I/we further understand and agree that in admitting my/our pet(s) to The UltiMutt Inn, the owners of The UltiMutt Inn have relied on my/our representation that my pet(s) is/are in good health and has/have not harmed or shown aggression or threatening behavior toward any person or any other pet.

6. I/we agree that should a court determine that any provision waiving liability is deemed unenforceable, The UltiMutt Inn liability shall be limited to the funds paid to it by me for taking care of my/our pet.

7. I/we further understand and agree that any injury or illness that develops with my/pet(s) will be treated as deemed best by The UltiMutt Inn, and that I/we assume full financial responsibility for any and all expenses involved, even if such expenses were later found to be unnecessary. Furthermore, should my/our pet pass away during our absence we direct that a veterinarian may be called to safe keep our pet until our return.

8. If in The UltiMutt Inn's judgment, our dog requires medical care, I/we agree to be solely responsible for the payment of all medical bills for my/our dog and I/we release the UltiMutt Inn, its officers, directors, agents, and employees of and from any and all responsibility for, or claims, damages, debts, arising out of or related to such medical care, including but not limited to, transportation to/from the veterinarian clinic and choice of veterinarian or animal hospital.

9. I/we have read the attached Rules and Regulations and agree to abide by them. I/we certify that I/we have read and understand the Rules and Regulations set forth on the preceding page and I/we have read and understand this Agreement and Release. I agree to accept all the terms, conditions, and statements of this agreement.

10. This Agreement covers the current relationship between The UltiMutt Inn and me/us. Each time I/we bring your dog to The UltiMutt Inn, I/we affirm the terms of the Agreement and the truthfulness and accuracy of all statements you make in this Agreement.

I have read and agree to the information above:

Today's Date: _____ Pet's Name: _____

Signature of Owner: _____

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Application

Today's Date: _____

Owner Information

(Please Print)

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Home phone: _____ Cell: _____

Employer: _____

Address: _____

Work Phone: _____ Ext: _____

Email Address: _____

Emergency Contact

Name: _____

Phone: _____

Pet Information

Name: _____ Breed: _____

Age: _____ Date of Birth: _____ Sex: _____ Spayed/Neutered: Yes/No

Veterinarian

Clinic: _____

Vet Name: _____

Address: _____

Telephone: _____

Those Authorized to Pick up your Pet

UltiMutt Inn will release your dog to the following person(s) with proper I.D.

Name: _____ Phone: _____

Name: _____ Phone: _____

By checking here, you may verbally (by telephone) or in writing (by fax or otherwise) request that the UltiMutt Inn release your dog to someone other than the person(s) listed, and you release UltiMutt Inn of and from any and all responsibility for releasing your dog to any person UltiMutt Inn

Please list any special instructions on the back of this form!

Pet Personality Profile

General Information

How did you hear about the UltiMutt Inn & Pet Resort? _____

How long have you owned your pet? _____

Where did you get your pet? _____

If adopted, do you have knowledge of your pet's past history? _____ If yes, describe: _____

Number of people in your household? ____ Adult males? ____ Adult females? ____ Kids? ____

List other animals in your household:

Species	Breed	Age	Sex
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Describe how your pet gets along with the other animals in your household: _____

Is your pet on a flea preventative? _____ Date of last treatment? _____

Are there any restrictions on your dog's activities or movements? _____

Does your pet have any allergies? List: _____

List any current medical problems: _____

Does your pet have any sensitive areas on his/her body? _____

Does your pet like being brushed? _____

What is your pet's favorite petting spots? _____

Are there any kinds of people or animals your pet automatically fears or dislikes? _____

Where does your pet spend his time at home? (outside, confined to one room, run of the house, etc)

Is or has your dog ever been crated? Under what circumstances? _____

How many times per week is your dog leash-walked outside? _____ How long are your walks? _____

Has your pet ever bitten anyone? What were the circumstances? _____

Does your dog have any problems in the following areas?

Barking? ____ Housetraining? ____ Digging? ____ Ignoring commands? ____ Chewing furniture / bedding? ____

Please explain: _____

Is your pet frightened by any noises? _____

Has your pet ever growled or snapped at anyone taking food or toys away? _____

Has your pet ever shared his/her food with other animals? _____

Does your pet play with toys? If yes, what kind? _____

Does your pet play with other pets? If yes, what kind? _____

Does your pet know any tricks? What does he/she do? _____

What commands does your pet know? _____

Do you walk your dog on your right or left side? What kind of collar do you use when you walk your dog?

Does your dog have a bathroom command? _____

Does your dog have a play command? _____

Does your dog have a quiet command? _____

Other comments or information about your pet that you feel might be helpful? _____

I have answered all questions to the best of my knowledge.

Today's Date: _____ Pet's Name: _____

Signature of Owner _____



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Vaccination & Health Certification

Any certificate of vaccination/inoculation record from your veterinarian must be returned to us with the application packet or can be faxed by your veterinarian to 440.834.4475. Your pet may not attend The UltiMutt Inn without proof of vaccinations.

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Prices

Service	Price	Comments
Bed & Breakfast (Boarding)	\$37.00/night, one dog	\$30.00/night for each additional dog from same family staying in same room
Cats	N/A	Not currently available, but please check back!
Small Domestic Animals	Prices vary according to species	Includes birds, guinea pigs, rabbits, hamsters, gerbils, & fish.
Daycare (for Non-Boarders)	\$20.00/day, one dog	\$12.00/day for each additional dog from same family
The UltiMutt Game-Time	\$6.00/ 15 minute session	Includes your choice of one-on-one play (with ball or fetch or Frisbee, etc)
Leash walking	\$6.00/ 15 minute walk	
Nighttime walks	\$12.00 / walk	Walks between 7 and 9 p.m.
Flea/Tick Treatment	Prices vary according to size of animal	All pets are checked upon arrival. Pets showing signs of fleas or ticks will be treated at owner's expense. Ask at desk for pricing.
The UltiMutt Bath & Blow-dry	\$18.00/bath	
Go-Home-Fresh Bath & Blow-dry	Free for overnight guests of 4 consecutive nights or more	

**The UltiMutt Inn's rates are subject to change without notice.



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CREDIT CARD AUTHORIZATION FORM

This form is not required and is provided only as a courtesy to our clients.

CREDIT CARD AUTHORIZATION

Credit Card type: _____Mastercard _____Visa

Credit Card Number: _____

Expiration Date: _____

3-digit security code: _____

Name as it appears on credit card: _____

Billing address on card: _____

City/State/Zip: _____

I state that I am the authorized signatory on the above described credit card. I also authorize The UltiMutt Inn and Pet Resort to utilize the above credit card for authorized purchases for convenience reasons only. I understand that charges will ONLY be incurred on this card when specifically authorized by me.

I understand that reasonable safety and security measures are being taken to ensure the privacy of my credit card and my financial information.

I am signing this credit card authorization in order to simplify my check-in/check-out procedure with The UltiMutt Inn and Pet Resort for charges I authorize only at the time of check-in/check-out, either in person or over the telephone.

Authorized signature: _____

Date: _____



The UltiMutt Inn: What to Expect

The UltiMutt Inn realizes that the ideal environment for a dog is home, and so, we have made every attempt to make our pet resort as close to home, in love and attention, as possible. We provide our guests a home-like environment with comfy beds, great meals, and lots and lots of fun! We strive to provide your dog with positive environment for exercise and social interaction.

The UltiMutt Inn takes great pride in acclimating new dogs to The UltiMutt Inn experience as gently as possible. But, as your dog begins to let loose, and settle into the groove of the activities at The UltiMutt Inn, he may begin to test his physical limits. This is normal. So, depending upon the length of your dogs stay, there are some things to keep in mind when your dog vacations at The UltiMutt Inn.

Every dog is a unique individual. While some dogs are very social by nature and may walk into The UltiMutt Inn like they own the place, there are some dogs that are shy and need a little more time to learn to relax and have a good time. Do not be discouraged if your dog does not seem overly enthusiastic or seems sad when you first leave. This is normal for some dogs. Most dogs settle in extremely well within the first 24 hours and realize how much fun it is here! Our staff will do their utmost to make your dog feel comfortable during the adjustment period.

Adjust your dog's food. If you know that your dog is very active and playful when around other dogs or in social situations, you may want to adjust his/her meal portions accordingly.

Your dog should wear an appropriate, properly fitting collar. Please do not send your dog with a choke or prong collar (which can be dangerous) or with an expensive collar, as there is a risk that it might get chewed or broken.

Dogs play with their teeth, mouths and paws and you may notice minor cuts, scrapes, or even small chunks of missing fur. It is perfectly normal for dogs, like toddlers, to come home with several "boo-boos". The majority of the time, if a dog ends up with a minor puncture wound or scratch, it was from overzealous play, not a fight or skirmish. We do our best to prevent this from happening. Since our guests are free to play in small, supervised playgroups most of the day, it is more likely to happen here at The UltiMutt Inn than at other facilities that crate or kennel the dogs. Rest assured, we always watch all of our dog guests very carefully to make sure everyone is playing nice and remaining happy!

Boo-boo's can happen. We do not take dogs to the vet for minor "boo-boos" and we will not reimburse your for your vet fees if you decide to take your dog to the vet for a normal dog "boo-boo". These little scratches and scrapes are normal when dogs play together in a natural pack setting.

We keep an eye on your dogs poop to make sure that it is healthy. You are responsible for making sure that your dog has been checked out by the vet for worms, parasites, protozoa, or other intestinal problems.

Minor illnesses spread through dog care facilities, just as they do in any social or work environment. The Bordetella, often referred to as Kennel Cough, vaccination does not entirely prevent your dog from contracting the virus, nor does it cover every strain of the virus. Instead, the vaccination hinders the progression of the virus into the more serious, full-blown respiratory disease, much like flu vaccination for people prevents the disease from progressing into pneumonia. Immunity starts degrading after a few months. Talk to your vet for more information.



What to expect when your dog returns home from his vacation:

Your dog will be happy to see you after his vacation. Following a few simple steps will help ease the transition back to home life.

Overexcitement may make your dog pant a lot and act thirsty. He is probably not really thirsty, and had plenty of water available while staying with us. Give him a few ice cubes to tide him over until he settles down.

The same thing applies to food. Please be aware that excessive drinking and eating may lead to digestive upsets and bloating. Do not feed your dog for at least 2-3 hours after coming home, and then limit food and water you provide until he has settled back into home life.

Once you get home, take your dog for a walk or give him access to a yard. Excitement may cause a change in urination or bowel movements outside of his normal schedule.

You may find your dog has runny stools after coming home. Many dogs get such an adrenalin rush from the excitement, stimulation, exercise, whatever you want to call it, that it can cause loose stools.

Your dog may want to cuddle with you more than usual. Spending some one-on-one time (play time, sitting with or brushing) can help your dog get through the excitement stage and calm down.

Life at The UltiMutt Inn can be very exciting, and some dogs charge around barking at / with other dogs and having a wonderful time. The new social interaction your dog will encounter will be both physically and mentally stimulating. Many dogs go home exhausted but happy, and may sleep a lot the first couple of days they are home.

Your dog may seem stiff or sore the day after coming home. Remember, most dogs are not moving for 6-8 hours a day. In many ways dogs are like people. If they are not used to exercise, they may experience tired muscles and joints until they develop more stamina.

Re-establish home patterns by following a normal schedule. Dogs love following a schedule – it makes them feel safe and secure.

Our play surfaces are concrete, pea gravel and rubber matting. It is not uncommon for your dogs' pads to be a little sore for a few days due to playing on these types of surfaces. This tenderness goes away as their pads get thicker and used to running in different surfaces.

Please do not hesitate to call, should you have any questions 440.759.9071.

